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## For Immediate Release

## City of Howell Offices Closed to Public, Alternative Service Options Still Available

(November 17, 2020) – The City of Howell is committed to keeping community members safe, healthy and informed. Per the recent order by the Michigan Department of Health and Human Services, all City offices will be closed to the public effective Wednesday, November 18th until further notice.

Residents attempting to make a utility bill payment can do so online, by phone or via the drop box located in the lobby of City Hall. Residents attempting to pay parking tickets can also use the drop box. Permit forms can be found at our website, cityofhowell.org.

Those with questions or needing to conduct other city business, including non-emergency police services, are asked to call 517-546-3500 between the hours of 8 a.m. and 5 p.m. Monday through Friday and staff will direct you to the appropriate department. If you have an emergency, please call 9-1-1 or use the police call phone located in the lobby.

Staff is on hand to answer questions and to continue to fully serve our residents. We are expecting a high call volume at this time, so we ask that callers leave a voicemail and we will return your call as soon as possible.

The City of Howell will continue to follow the guidance of the CDC, Michigan Department of Health and Human Services and Livingston County Health Department. We will keep our residents updated as the situation evolves and encourage residents with questions and concerns to reach out by phone or email. A link to resources and up-to-date information regarding COVID-19 can be found at our website.